

Limited Warranty

Dear Valued Customer:

The Iron & Oak product you just purchased is built with the finest material and craftsmanship. Use this product properly and enjoy the benefits from its high performance. By purchasing an Iron & Oak product, you show a desire for quality and durability. Like all mechanical equipment this unit requires a due amount of care. Treat this unit like the high quality piece of machinery it is. Neglect and improper handling may impair its performance.

Thoroughly read the instructions and understand the operation before using your product. Always contact Iron & Oak Product Support at 1-800-817-1005 prior to having any service or warranty work performed, as some services performed by parties other than Iron & Oak approved service centers may void this warranty. This limited warranty is in lieu of any other warranty expressed or implied, written or oral and Iron & Oak assumes no other responsibility or liability outside that expressed within this limited warranty.

Limited Warranty for Log Splitter Models:

BHVH2418GX BHVH3018GXT
 BHVH3018GXS BHVH3018GX
 BHVH2418GXT BHVH30GXTH
 BHVH24GXTH

	Consumer Warranty Period	Commercial Warranty Period
Weldments		
	2 years from date of purchase by user	2 years from date of purchase by user
Cylinders, Valves, Pumps		
	2 years from date of purchase by user	1 year from date of purchase by user
Wear Parts	In addition to the normal warranty, Iron & Oak shall warrant some normal wear items from defects in material or workmanship for a period of 30 days from the date of purchase by user. Normal wear items covered under this warranty are limited to: pins, grease zerks, keepers, wheel bearing, wires, hoses, springs, cables, couplers, filters, tires, and switches. Routine maintenance items such as lubricants, clutch adjustments, tune ups are not covered under warranty.	
Engines	The engine warranty is covered under the terms and conditions as outlined by the engine manufactures warranty contained herein and is the sole responsibility of the engine manufacturer. Normal engine maintenance such as spark plugs, oil changes, air filters, adjustments, fuel system cleaning and obstruction due to build up is not covered by this Iron & Oak limited warranty.	

“**Consumer use**” means personal residential household use by a consumer. “**Commercial use**” means all other uses, including, but not limited to, use for commercial, income producing or rental purposes or when purchased by a business.

This limited warranty applies to the original purchaser of the equipment (verification of purchase, in the form of a receipt, is the responsibility of the buyer), is non-transferable, and covers parts and labor. Parts will be replaced or repaired at no charge, except when the equipment has failed due to lack of proper maintenance. If a part is no longer available, the part may be replaced with a similar part of equal function. Any misuse, abuse, alteration or improper installation or operations will void warranty. Determining whether a part is to be replaced or repaired is the sole decision of Iron & Oak. Iron & Oak will not provide for replacement of complete products due to defective parts. Any costs incurred due to replacement or repair of items outside of an Iron & Oak approved facility is the responsibility of the buyer and not covered under warranty. Transportation costs to and from service center and/or service calls are the responsibility of the customer.

This limited warranty specifically excludes the following: failure of parts due to damage caused by accident, fire, flood, windstorm, acts of God, applications not approved by Iron & Oak in writing, corrosion caused by chemicals, use of replacement parts which do not conform to manufacturer’s specifications, damage related to rodent and/or insect infestation and damage caused by vandalism. Additional exclusions: loss of running time, inconvenience, loss of income, or loss of use, including any implied warranty of merchantability of fitness for a specific use. Also, outdoor power equipment needs periodic parts and service to perform well, and this limited warranty does not cover instances when normal use has exhausted the life of a component or the engine.

This limited warranty does not cover any personal injury or damage to surrounding property caused by failure of any part, misuse or inability to use the product. Alteration of the product, including safety features, shall void this limited warranty.

Repair or replacement of parts does not extend the warranty period. This limited warranty gives you specific legal rights. You may also have other rights that vary by state.

Please have model number, item number and serial number on hand prior to making a warranty claim or inquiry.