

Happyrun warrants the Products for a limited time from the date of delivered of the orginal purchase against defects in materials and workmanship when used normally in accordance with Happyrun's published guidelines.

COMPONENT WARRANTY TIMEFRAMES & SERVICE TERMS

The following table outlines the timeframes and terms of service for our various components.

Item	Parts	Warranty (Months)	Terms and Conditions of Service
Structure	Frames	24	Natural deformation, open welding, desoldering fracture phenomenon, quality problems caused by can be replaced. Self-modification, collision damage, etc. is not warranty.
	Front Forks, handlebar	12	Covered against manufacturing defects under normal use guidelines.
Other Essential	Pedals, Tires, Saddles, Fenders, Pedals, Brakes, Brake Discs, Brake Rods Discs, Brake Levers	3	Punctures from sharp objects, collision damage, and similar issues are not covered under warranty. Additionally, human-caused damage, self-modifications, and damage to parts or accessories from collisions are excluded from warranty coverage.
	Crank Chain Plate, Wheel Hub, Spoke, Derailleur, Freewheel, derailleur, Chain, Bottom Bracket, Front Axle, Shock Absorber, kickstand, rims, shifter	6	Covered against material and workmanship defects under normal operating conditions.

COMPONENT WARRANTY TIMEFRAMES (CONTINUED)

Item	Parts	Warranty (Months)	Terms and Conditions of Service
Electrical parts	Motors, Halls, Bearings, Controller, Charger, Main Harness	12	1. Short circuits, burnouts, and performance failures caused by manufacturing defects are covered under warranty. However, damage caused by water ingress, disconnections, or human error is not included. 2. Components such as Hall elements, bearings, and magnets can be replaced in cases of phase loss, burnout, demagnetization, or abnormal noise. However, breakage and water ingress are not covered under warranty.
	Display, Speed Control Knob, Booster, Throttle	6	Covered for functional performance defects under standard operational guidelines.
	Headlights, Turn Signal Light, Taillight, Keys, Switches	3	Covered for manufacturing and assembly defects.
Batteries	Batteries	12	The batteries are engineered to maintain up to 75% of their original capacity for up to 300 charging cycles, or until whichever limit is reached first. Damage from water ingress or human error is not covered by the warranty.

EXCLUSIONS

This Limited Warranty does not cover the following:

1. Normal wear and tear of the product.
2. Damage or failure from abuse, neglect, misuse, or accident.
3. Damage from stunt riding, ramp jumping, acrobatics, or similar activities or any activity that is not consistent with the intended use of the bike.
4. Damages resulting from improper charging of the battery pack or use of any charger not supplied by Happyrun or its dealers.
5. Installation of any third-party parts, accessories, or electrical or mechanical components.
6. Any components that have been modified or tampered with, including but not limited to tires, brake pads, chains, lights, motors, battery packs, displays, controllers, etc.
7. Lost or damaged keys or NFC card.
8. All warranties are void if electrical parts have been repaired or modified by a person not authorized by Happyrun.
9. The bike was stolen, we can not cover full refund or replacement for stolen bikes.