



WARRANTY POLICY

1-Year Limited Warranty

Gentec Equipment warrants to the original purchaser that all attachments manufactured by Gentec Equipment are free from defects in materials and workmanship for a period of 1 year from the date of purchase.

If a defect is found within this warranty period, Gentec Equipment will, at its discretion, repair or replace the defective product or part free of charge, subject to the terms outlined below.

Warranty Claim Procedure

- Customers must notify Gentec Equipment immediately of the defect by phone or email.
- All claims must be accompanied by a photograph of the defective product.
- Repairs or replacements must be pre-approved by a Gentec Equipment representative.
- The defective product must be returned to a location designated by Gentec Equipment.

Limitations

This warranty does not cover labour costs, including installation, removal, or transportation expenses.

Gentec Equipment's warranty will not apply to:

- Products that, in our judgment, have been misused, abused, or improperly maintained.
- Products that are not sold or manufactured by Gentec Equipment or an authorized Gentec Equipment dealer.
- Alterations or repairs not authorized by Gentec Equipment.
- Damages to equipment or downtime resulting from a defective Gentec Equipment product.